

User Guide

Smartpack S Controller



Monitoring and Control Units Flatpack S DC Power Supply Systems



SAFETY and ENVIRONMENTAL PRECAUTIONS

The **product warranty** becomes invalid if the following safety precautions are not followed during handling, installation, commissioning and general use/operation of *Eltek* DC power supply system.

General Precautions



CAUTION: Even though the product incorporates protection circuitry and other safeguards, it can be **damaged**, **perform poorly or have a reduced lifetime** if it is exposed to **incorrect treatment** during transport, installation or service. Always handle the equipment using proper lifting techniques, do not roll, climb or drill hole in the cabinets or enclosures.

GI



WARNING: Opening the equipment may cause terminal injury — even if the mains AC supply is disconnected. Hazardous voltages may be present inside, as large capacitors may still be charged.

ges G2

Environmental Precautions



CAUTION: To avoid damage the equipment, **keep objects clear of system ventilation inlets, outlets and system fans**, if any, ensuring the **airflow** through the units is **not obstructed**, and that the fans rotate freely. Use caution with rectifiers, as they can reach **extreme temperatures** under load and normal operation.



WARNING: The installer/user is responsible for ensuring that the DC power system is not damaged by current surges, overvoltages, etc. caused by external transients, lightning, electrostatic discharge, etc. To avoid damage and obtain the expected system reliability, it is mandatory to always install SPDs in Eltek's power supply systems. Follow the instructions given in "Guidelines for Lightning and Surge Protection", doc. 2024623.



WARNING: The electronics in the power supply system are designed for indoor, clean environment. When installed in outdoor enclosures, it is important to keep the door closed during operation, and replace the filters on a regular basis. Indoor installations in dusty or humid areas require appropriate air filtering of the room, or filtering of the air entering the DC power system. Follow the instructions given in "Generic Guidelines Environmental Protection.", doc. 2038879

Precautions during Installation



CAUTION: Read the user documentation carefully before installing and using the equipment, as installation and operation is to be performed as described in it. Always tighten screws and bolts with the torque values recommended in the documentation. For safety reasons, the commissioning and configuration of the equipment is only to be performed by *Eltek*'s personnel or by authorized and qualified persons.

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CAUTION: The **installer is responsible** for ensuring that the EMC properties of this product/ system do not deteriorate during installation, and that it is performed in accordance with applying regulations.

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Installations in USA and Canada must comply with NEC/CEC requirements.

Device

CAUTION: Before you start the electrical installation, you must **always disconnect** all external AC supply fuses, as well as internal battery and load fuses/ breakers, if any.



WARNING: For safety reasons (high leakage current / high touch current) you must always connect the AC earth wire (PE) to the terminals, before you connect the AC input cable(s).

The batteries, if any, represent a major energy hazard. To avoid short-circuit of battery poles, you must always remove metallic objects — uninsulated tools, rings, watches, etc. — from the vicinity of the batteries.



WARNING: 60V DC power systems are only to be installed in Restricted Access Locations (RAL). Access must be limited by use of tool, i.e. lock and key.

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1. Introduction

The advanced *Smartpack S* controllers are developed for *Eltek's Flatpack S* system platform, suitable for small and medium telecom and industrial DC power systems.

About this Guide

This booklet provides users of *Smartpack S*-based DC power systems with the required information for operating the system using the *Smartpack S*'s front panel. The booklet also describes the *Smartpack S* controller's building blocks, external connections and technical specifications.

Read also the generic and site specific documentation for your DC power system. For detailed functionality description, browse and search through the *Functionality Description Online Help* file (or 350020.073) or *WebPower Online Help* file.

System Diagram — Flatpack S Power System

The generic *Smartpack S* (SP-S) distributed control system — used in *Flatpack S* PS systems — monitors and controls the whole system.

The Smartpack S controller serves as the local user interface between you and the system, monitors and controls the power system's internal wiring and supplies the CAN bus with power. Also, the controller provides the system with input monitoring and output controlling signals. The WebPower application enables system configuration via a standard web browser.

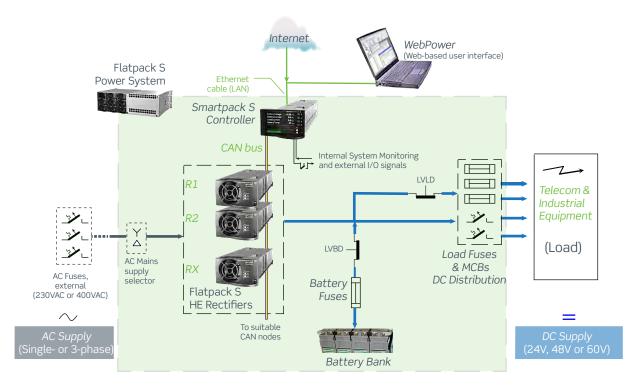


Figure 1. Typical Flatpack S DC power supply system for telecom and industrial equipment, fed from external AC mains supply. It consists of rectifiers in power shelves, Smartpack S controller, DC distribution, etc.

2. The Smartpack S Controller

The Smartpack S controllers are compact, rich-featured, hot swappable, all-in-one powerful controllers, used in Smartpack S-based power supply systems. They serve as the local user interface between you and the power system.

The Smartpack S controller covers all control and monitoring needs of small to medium telecom and industrial DC power systems. System status and configuration is fully available locally via the display, or via the Ethernet port both remote or locally. Designed for the Flatpack S system platform, the Smartpack S controller finds its way into many space restricted application. Used in the 1U high, 265 mm deep power racks, the Smartpack S controller offers comprehensive monitoring and control of a 2-3 kW system occupying less than 6 liters.



Key Features

A wide range of features are implemented in the *Smartpack S* controller, as mentioned below:

- Graphical 2.2" TFT high contrast, high resolution color display for easy navigation
- ♦ Ethernet for remote or local monitoring and control via Web browser
- ♦ LEDs for local visual alarming (Major, Minor, Power ON)
- SNMP v.3.0 protocol with TRAP, SET and GET on Ethernet. Email of TRAP alarms
- ♦ 6 programmable relay outputs
- ♦ 6 programmable multi-purpose inputs ("digital inputs" or analog signals)
- Comprehensive logging
- Automatic battery monitoring and test
- Battery quality indication (based on test results)
- ♦ User defined alarm grouping (Boolean logic for grouped alarms)
- Uploading and downloading of firmware and configuration files via PC
- ♦ Buzzer for audio indication of alarm conditions and key pressure feedback

Read also chapter "Technical Specifications" on page 16, for more details.

Installing Smartpack S Controllers

Removing Smartpack S Controllers

To remove the Smartpack S controllers, do following:



- Unlock the controller by using a screwdriver to turn the locking screw ¼ of a turn clockwise to the unlocked position 2
 Notice: the display unit is locked, and cannot be pulled out
- 2. Remove the controller by using the rectifier's handle to pull the module loose. Support from underneath before the unit is completely free
- **3. Mount blind panels** in unused controller or rectifier locations

Mounting Smartpack S Controllers

To mount the Smartpack S controllers, do following:



- Unlock the controller by
 using a screwdriver to turn the locking screw ¼
 of a turn clockwise to the unlocked position 2
 Notice: the controllers may be inserted in the
 power shelf with the locking screw in both
 locked and unlocked positions
- **2. Insert the controller** by sliding it fully into the power shelf, so that it makes proper contact. Support from underneath
- 3. Lock the controller by using a screwdriver to turn the locking screw ¼ of a turn counterclockwise to the locked position 1. Then, the controller will be securely locked in the shelf, or ready for transport Notice: the display unit is unlocked, and can be pulled out slightly to access the Ethernet port

Mounting or Removing Blind Panels



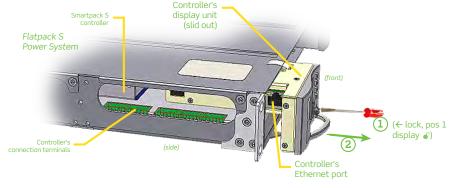
Always mount blind panels in unused controller or rectifiers' locations. Do following:

- To mount a blind panel insert the panel in an unused location until the panel engages and locks into position
- To remove a blind panel push the panel's handle downwards and pull out to release the panel

Accessing the Controller's Ethernet Port

To access the *Smartpack S* controller directly from a stand-alone computer — or via a Local Area Network (LAN), if available —you have to connect an Ethernet cable from the computer to the controller's Ethernet port. Refer to chapter "Location of Connector, Communication Ports" on page 9.

Do the following to access the Ethernet port from the front:



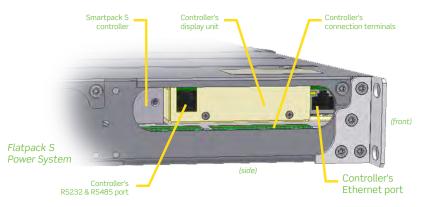
- Lock the controller (locking screw in locked position 1)
- 2. Slide the *Smartpack S* controller's display unit slightly out
- 3. Connect the cable to the controller's Ethernet port

The controller's Ethernet port can be accessed from the power system's front, for temporarily connections to a computer or LAN, e.g. to configure the system or upgrade the firmware.

Locking Screw Smartpack S Display Position Controller Unit

1 Locked Unlocked
2 Unlocked Locked

Do the following to access the Ethernet port from the rear:



- Remove the Smartpack S controller, while locking screw is unlocked position 2
- 2. Connect the cable to the controller's Ethernet port, and fasten the cable
- 3. Insert the controller and lock it (locking screw in position 1)

The Ethernet port can also be accessed from the power system's rear, for more permanent connections of the system to a LAN. A dedicated Ethernet cable may be ordered from *Eltek*, when the rear cable entry to the controller becomes too tight.

Location of Connector, Communication Ports

For a complete list of signals, pin-out, etc, refer to chapter "Connection Drawing" on page 10.

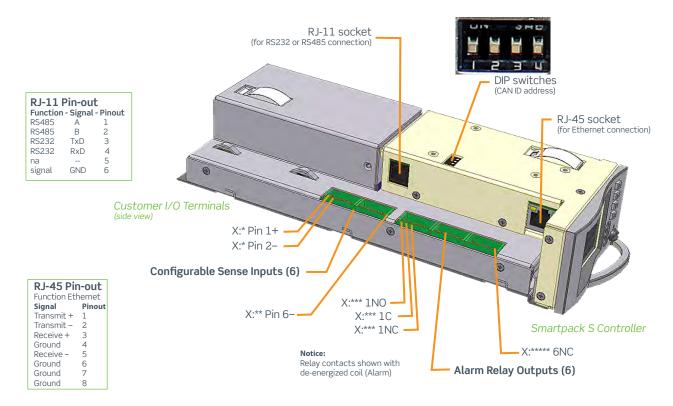


Figure 2. Location of pluggable terminal blocks, RS232/RS485 port and Ethernet connector in the Smartpack S controller (the pluggable terminals may be black or green)

All the controller's system connections to the system's backplane are implemented via an edge connector, when inserting the controller in the power system.

Notice that when using the RS232 / RS485 port, you must configure RS232 to COM1 and RS485 to COM2, e.g. via *PowerSuite*.

Connection Drawing

Use this drawing as a customer connection reference for all cabling. You find the exact location of connection terminals, plugs, DIP switches, jumpers, etc. by referring to chapter "Location of Connector, Communication Ports" on page 9.

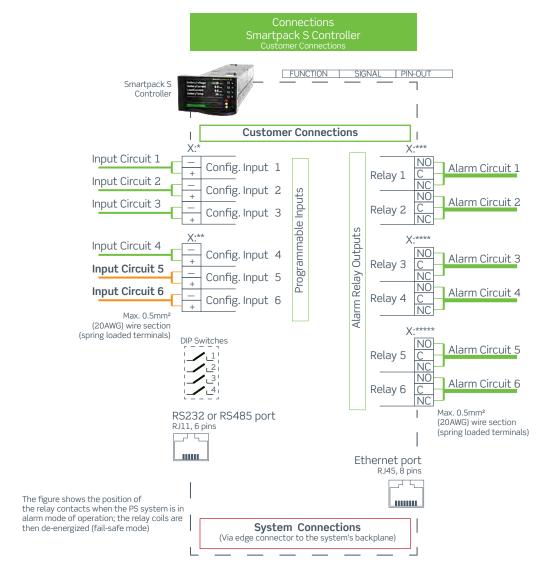


Figure 3. Connection Drawing for Smartpack S controller

The configurable **inputs 1 through 4** operate in the range of max. – 10 to +10VDC, and are intended for great accurate measurements, e.g. for temperature sensing using an external temperature NTC probe. Also, these inputs are suitable for monitoring other sensors (of pressure, humidity, etc.) that output 4mA to 20mA. An external 470 ohms resistor is then to be connected to the input's terminals on the controller, in parallel with the sensor's cables.

The configurable **inputs 5 and 6** operate in the range of 0 to 75VDC, and are intended for e.g. system voltage and battery symmetry measurements.

All the 6 inputs may be configured as Auxiliary Switch (open/close, pull-up or pull-down), as temperature sense inputs with external NTC sensors, or as Clock inputs. Read also chapter "Technical Specifications" on page 16.

CAN Bus Termination

To ensure a correct bus communication and avoid data reflection, you must always **terminate the CAN bus with two 120\Omega resistors**, one at each end of the line (60 Ω bus impedance).

Smartpack S-based DC power systems are shipped from factory with the CAN bus already terminated with 120Ω resistors. The **CAN bus termination** is implemented with a special RJ45 plug with built-in 120Ω end-of-line resistor.

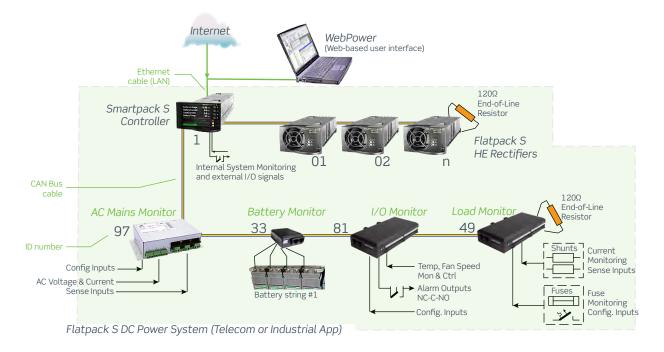


Figure 4. Example of CAN bus addressing and termination in a Flatpack S power system with Smartpack S-based control system and some CAN nodes connected the CAN bus

When connecting more CAN nodes to the bus, you have to remove the CAN bus termination plug from one of the CAN bus ends, and plug it in one of the CAN ports on the last connected CAN node.

CAN Bus Cabling

In addition to the two dedicated wires for communication, the CAN bus multi-wire cable must integrate wires for the CAN power supply and other signals. In standard industrial environments, the CAN bus can use standard cabling without shielding or twisted pair wiring. If very low interference (EMI) is required, a CAT-5 twisted-pair cable is recommended.

Configuration

By the default, *Smartpack S*-based power systems are shipped from factory with the controllers correctly installed and configured inside the power system.

CAN Bus Addressing

The power system's master controller dynamically software-assigns ID numbers to rectifiers. The master controller registers the rectifiers' ID numbers — or CAN bus address (01, 02...) — together with their Serial Numbers (**software assignment**).

Other control units make use of DIP switches for configuring their unique CAN bus ID number (hardware assignment).

The Smartpack S controller's ID numbers (1, 2...14) are assigned by DIP switches on the controller's top, refer to chapter "Location of Connector, Communication Ports" on page 9.

A maximum of 14 Smartpack S controllers may be connected to the CAN bus.

Smartpack S Controller**	ID#	DIP Switch Position $1-2-3-4$	Smartpack S controller's DIP switch configuration
1st Controller	1	OFF—OFF—OFF	ID <1>
2nd Controller	2	ON —OFF—OFF—OFF	(All Switches OFF)
3 rd Controller	3	OFF— ON —OFF—OFF	\$64350/e.u.
4 th Controller	4	ON — ON—OFF—OFF	2000
5 th Controller	5	OFF—OFF— ON —OFF	11 2 3 4
6 th Controller	6	ON —OFF— ON—OFF	
7 th Controller	7	OFF— ON — ON —OFF	
8 th Controller	8	ON — ON— ON—OFF	
9 th Controller	9	OFF—OFF—OFF— ON	
10 th Controller	10	ON —OFF—OFF—ON	
11 th Controller	11	OFF—ON —OFF—ON	
12 th Controller	12	ON —ON —OFF—ON	
13 th Controller	13	OFF—OFF— ON — ON	
14 th Controller	14	ON —OFF— ON —ON	1

Note

Table 1. Smartpack S controller's DIP switch addressing

The controller's ID # corresponds to the DIP switch's binary value plus 1
** The DIP switch positions above applies to all controllers, except for
Smartpack2 Master and Compack controllers, which have unchangeable ID#
11 and 1 respectively

Front Panel Operation

This chapter describes the *Smartpack S* controller's keys and indicators, and how to operate the *Smartpack S*-based DC power system from the controller's front panel.



Figure 5. Smartpack S controller's front keys and indicators

Graphical Display

The Graphical Color Display -2.2" TFT - is either in Status Mode (displays the system's status) or in Menu Mode (displays the menu structure).

The Smartpack S controller has the following LED indications:

LED Indicator	Illumination Status	Description
Power	OFF ON green	The controller has NO supply The supply is healthy
Warning	OFF ON amber	No Warning Warning (Minor alarm, Non-critical alarm)
Alarm	OFF ON red	No Alarm Alarm (Major alarm, Critical Alarm)

Table 2. Description of the Smartpack S controller's LED illumination status

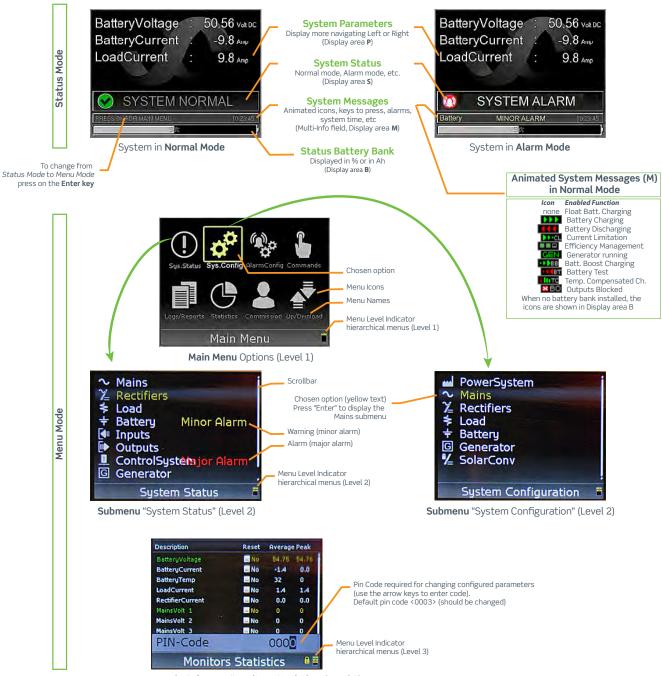
Front Keys

You can operate the power system navigating intuitively through the graphical menu structure via the following 4 front keys. We recommend using a pen or similar tool to press the keys, as they are small.

- The **Enter** or **Left arrow** key When entering numbers, a **short press** of this key navigates to the left. A **long press** of this key to enter and save data
- The Cancel or Right arrow key
 When entering numbers, a short press of this key navigates to the right.
 A long press of this key to cancel or abort data
 - The **Up** and **Down arrow** keys to navigate up- or downwards the menu icons, point at options and increase and decrease values

Software Menus

The Smartpack S-based system's functionality is accessed via a network of software menus and submenus, enabling you to configure and control the whole power system from the controller's front panel. When browsing the menus, the Menu Level Indicator shows the menu level you are in. Editing parameters is password protected, (default pin code <0003> should be changed). The display can be in **Status Mode** or in **Menu Mode**.



Example **Submenu** "Monitors Statistics" (Level 3)

From a PC's web browser, via *WebPower*, or running the *PowerSuite* program, you can also access the complete system functionality, described in the programs' Online Help.

Controller Access — Via Stand-alone PC

You can access the *Smartpack S* controller directly from a stand-alone computer, or via a Local Area Network (LAN) if available.

Each controller is shipped with a unique *Eltek* MAC address stored inside the controller and marked on the controller's label, and with the fixed IP address <192.168.10.20>.

Do following to access the controller:

- 1. Start the "Eltek Network Utility" (EVNU) program (EVIPSetup.exe)
- **2. Connect the computer to the controller**; (see page page 8)

check its MAC address is displayed

3. Find the computer NIC's IP address and subnet mask (network card)



using DOS command IPCONFIG, in a Command Prompt window

e.g. computer's IP address <169.254.52.132> Subnet mask <255.255.0.0>

4. Change the controller's IP address and Network Mask to be in the same range as the computer's

Tip:

Using the EVNU program,

- 1. Select the controller,
- 2. Click in the "Configuration" button
- 3. Change e.g.

from default <192.168.10.20> <0.0.0.0> to IP address <169.254.52.133> <255.255.0.0>.

4. Click on the "Enable Static IP" button

Notice: Check that the IP address <169.254.52.133> is not used, e.g. issuing the DOS command: "Ping 169.254.52.133"

- **5. Access the controller's** configuration pages in your Web browser, e.g. clicking the "Web Interface" button in the EVNU program
- **6.** Log in with the <admin> account,
- 7. Change the controller's Device Name

After accessing the controller, you can configure and monitor the power system using a standard web browser (via WebPower) or via the PowerSuite program. PowerSuite's newest version is always available on our FTP server. Contact your closest Eltek representative.

For detailed functionality description, browse and search through the Functionality Description Help file (or 350020.073) or *WebPower Online Help* file.



Technical Specifications

Model	Smartpack S
Part number	242100.410
INPUT DATA	
Voltage (nominal)	10 - 75 VDC
Power Consumption, max - no relays energized max - all relays energized	TBD W TBD W
SYSTEM CONNECTIONS - SYSTEM MONITORS	
Voltage sense, system voltage support	12 VDC, 24VDC, 48VDC & 60VDC
Current sense, shunt support	0 - 20mV and 0 - 60mV
Battery fuse monitoring	Auxiliary switch NO/NC, Pull up/down
Load fuse monitoring	Auxiliary switch NO/NC, Diode Matrix Pull up/down
Ground fault detection	Simple bridge circuit detection
SYSTEM CONNECTIONS - LVD CONTROL	
Battery disconnect	1 (latched or non-latched supported)
Load disconnect	1 (latched or non-latched supported)
INPUTS AND OUTPUTS	
Digital configurations, Inputs #1-6	Auxiliary switch: NO/NC, Pull up/down
Analog configurations, Inputs #1-4	Analog Voltage[±0 - 10V] ±4-20mA current measurement (through external 470kΩ resistor) Temperature (for NTC probe)
Analog configurations, Inputs #5-6	Analog Voltage[0-75V] Symmetry measurement
Output configurations, Outputs #1-6 (alarms)	6x Relay–Dry/Form C Configurable Normally Open/Closed [Max capacity 75V/2A/60W]
USER INTERFACE	
Local	2.2" TFT 65k Colour display QVGA resolution 4 keys
Ethernet port	10/100 BASE-T HP Auto MDI/MDI-X IP protocols: HTTP / SSL, SNMP v3, MODBUS TCP and pComm UDP (PowerSuite)
Serial port	RS-232 or RS-485 on RJ11 connector Serial protocols (pending): MODBUS RTU, Modem Call-Back/SMS reporting (PSTN or GSM) and CSCP
GENERAL SPECIFICATIONS	
Dimensions (WxHxD)	72.2 x 43.0 x 220.7mm (2.8 x 1.7 x 8.7")
Temperature Range	Operating -20 to +60°C (-40 to 140°F)
DESIGN STANDARDS	
Electrical safety	UL 60950-1-3rd edition, EN 60950-1-3rd edition
EMC	ETSI EN 300 386 V.1.4.1 EN 61000-6-1 / -2 / -3 / -4 FCC Part 15 Subpart 109
Marine*)	DNV- OS-D202, Ch.2 Sev.4 (DNV 2.4), Temperature Cl. B, Humidity Cl B, Vibration Cl. A and EMC Class B
Environment	ETSI EN 300 019: 2-1 (Class 1.2), 2-2 (Class 2.3) & 2-3 (Class 3.2) ROHS compliant

^{*)} As part of CA0603.000 Flatpack S 3U Marine system Specifications are subject to change without notice

Firmware Upgrade Controller

Upgrade of the *Smartpack S* controller's firmware, while the system is live, is performed via the controller's Ethernet port, using the "*Eltek* Network Utility" program (EVIPSetup.exe) to transfer the firmware file to the controller.

Upgrading the firmware does not delete or change any of the configuration and calibration values stored in the controllers.

You can upgrade the *Smartpack S* controller's firmware using the following method.



Figure 6. Example of Smartpack S controller's firmware upgrade via PC

Do following:

- Slide out the controller's display module

 Refer to chapter "Accessing the Controller's Ethernet Port" on page 8
- Connect a PC to the Smartpack S controller
 plugging one end of a standard Ethernet cable to the PC and the other
 end to the controller's Ethernet port
- Start "EVIPSetup.exe", the "Eltek Network Utility" program in the PC
- Select the Smartpack S controller;
 using the EVNU program, check correct MAC and IP address and the correct firmware file < Smartpack S_(part #)_(version #)_APP.s19>
 Refer to topic "Controller Access Via Stand-alone PC" on page 15
- Click on the "Update Software" button in the EVNU program

For more detailed description, browse and search through the Functionality Description Help file (or 350020.073) or WebPower Online Help file.

Overview LAN Devices and Firmware Files (PC - S19 Format)

The "Eltek Network Utility" program <EVIPSetup.exe> will transfer the specific firmware file (s19-format) from a LAN connected computer to the device (or hardware platform).

LAN Device	File Name (examples)	File Type
Smartpack S	Smartpack S_(part #)_(version #)_APP.s19	Firmware upgrade Controller & embedded Web Adapter
Smartpack2 Master	SmartPack2_Master_405006.009_1.3_APP.s19	Firmware upgrade Controller & embedded Web Adapter
Compack	ComPack_xx.xx_APP.s19	Firmware upgrade Controller & embedded Web Adapter
Smartpack (Part 242100.113)	Rev4.2_SB70WebPower_APP.s19	Firmware upgrade embedded Web Adapter
Smartpack (Part 242100.118, HW v2)	WebPower_MCF5208_43_APP.s19	Firmware upgrade embedded Web Adapter
Smartpack (Part 242100.118, HW v3)	WebPower_MCF5235_43_APP.s19	Firmware upgrade embedded Web Adapter
WebPower Adapter SB72	Rev4.2_SB72WebPower_APP.s19	Firmware upgrade Web Adapter (stand-alone with Smartpack)
WebPower Adapter SB72	Rev2.0_SB72WebPower_APP.s19	Firmware upgrade Web Adapter (stand-alone with Aeon Gold)
WebPower Adapter SB72-512	WebPower_SB72-512_20_APP.s19	Firmware upgrade Web Adapter (stand-alone with Aeon Gold)
WebPower Adapter SB72	Rev2.0_SB72WebPower_APP.s19	Firmware upgrade Web Adapter (stand-alone with MCU)
WebPower Adapter SB72-512	WebPower_SB72-512_20_APP.s19	Firmware upgrade Web Adapter (stand-alone with MCU)

The "xx.xx" refers to the firmware file's version number.

3. About Power System Configuration

The *Eltek* DC power supply system's functionality represents a vast **set of functions, characteristics or capabilities** implemented in the hardware and software of the controllers, control units and nodes connected to the system's CAN bus.

You can use following types of **user interfaces** to access the functions and parameters:

- The controllers' front panel keypad using software menus and submenu options
- A standard web browser

to access the *WebPower* firmware, a platform-independent graphical user interface (GUI) built-in the controllers

• The **PowerSuite program**

A PC application run on computers using MS Windows operating systems

Logical Groups or Menu Options

All the mentioned functions, characteristics and parameters are **fully configura-ble**, and are organized in following **system-oriented logical groups**:

- Power System
- Mains
- Generator
- Rectifiers
- Battery
- Load
- Control System

Also, these functions, characteristics and parameters are presented in following **task-oriented logical groups**:

- 1. System Status
- 2. System Configuration
- 3. Alarm Configuration
- 4. Commands
- 5. Logs and Reports
- 6. Statistics
- 7. Commissioning
- 8. Up/Download

For detailed functionality description, browse and search through the Functionality Description Help file (or 350020.073) or *WebPower Online Help* file.

1 - System Status options

Configuration **changes are not allowed** at System Status level. To make changes you have to access the System Configuration options, the Alarm Configuration options or similar.

This logical group presents the important system parameters, which indicate the status of the power system, such as number of battery banks, voltage, current, temperatures, fuse status, inputs and outputs status, and many similar parameters.

The presented parameters are organized in system-oriented groups: Power System, Mains, Generator, Rectifier, etc.

Refer to these topics (Mains, Rectifiers, etc.) for more information about the System Status parameters.

2 - System Configuration options

The options in this logical group let you change all the relevant system parameters, values and characteristics, such as temperature scales, system polarity, language, system voltages, rectifiers and battery related values, and many similar parameters.

Configuration **changes are allowed** at this level, using a Pin-Code.

Notice:

The default Service Access Level password or Pin-Code is <0003>. We strongly recommend changing the passwords as soon as the power system is installed.

The parameters are organized in system-oriented groups: Power System, Mains, Generator, Rectifier, etc.

Refer to these topics (Power System, Mains, Rectifiers, etc.) for more information about the System Configuration parameters.

3 - Alarm Configuration options

All the power system's **alarms are fully configurable**, and are implemented using Alarm Monitors (software modules). These software modules monitor input signals and logical states, and raise alarms when the signals reach certain limits or values. Read more about "Alarm Monitors" on page 27.

The options in this logical group (the Alarm Configuration options) let you configure all the limits, values, etc. for the system's Alarm Monitors.

Configuration **changes are allowed** at this level, using a Pin-Code.

Notice:

The default Service Access Level password or Pin-Code is <0003>. We strongly recommend changing the passwords as soon as the power system is installed.

The available Alarm Monitors are organized in system-oriented groups: Mains, Generator, Rectifier, Load, etc.

Refer to these topics (Mains, Rectifiers, etc.) for more information about the available Alarm Monitors parameters.

Read also the topic "Typical Parameters for Alarm Monitors" on page 29.

4 - Commands options

The options in this logical group let you issue or activate specific commands, such as resetting manual alarms, deleting the event log, starting battery tests, etc. Issuing **commands is allowed** at this level, using a Pin-Code.

Notice:

The default Service Access Level password or Pin-Code is <0003>. We strongly recommend changing the passwords as soon as the power system is installed.

The commands are organized in following groups:

- System Commands
- Battery Commands
- Outputs Test Read about "Output Test Commands" on page 35.

5 - Logs and Reports options

The options in this logical group collect and present the system log, battery log, report of active alarms, etc.

The logs and reports are organized in following groups:

- Active Alarm Log
- Event Log
- Battery Test Log
- Inventory Report

Active Alarms Log

You can browse through the stored system alarm messages (or alarm log). The controller's alarm log may store up to 1000 chronological events. Each log entry contains event text, event action, time and date. When the log is full, the oldest value is overwritten. The log is stored in EEPROM.

Example of alarm log in *Smartpack S* Controller's submenu:

Logs/Report > Active Alarms

#	Description	Value	Limit	Alarm Group	Output	Note
	BatteryTemp 1.1	42	30			
	SymmVolt 1.1	12,91	1,50	Alarm Group 15		
	RectifierError	1	1	Minot Alarm		

Event Log

The Event Log is a record of system related events automatically registered by the system controller.

Example of Event Log in Smartpack S Controller's submenu:

Logs/Report > **Event Log**

#	Date and Time	Description	Event	Note		Note
	yyyy.mm.dd hh:mm:ss	RectifierError	MinorAl:On			
	yyyy.mm.dd hh:mm:ss	SymmVolt 1.4	MajorAl:On			
	yyyy.mm.dd hh:mm:ss	LVD close	Info:On			
	yyyy.mm.dd hh:mm:ss	Door alarm	MajorAl:Off			
	yyyy.mm.dd hh:mm:ss	OutdoorTemp 81.1	Info:Off			
[

You can also save the Even Log to a storage media -- read about "Up/Download options (SD Card)" on page <?> – or use WebPower or PowerSuite to delete, print and save the log to a file in your computer.

Battery Test Log

The Battery Test Log is displayed in a results table; each row of data represents a battery test. Also, the battery quality, calculated by completed battery tests, and other test parameters are displayed.

Example of Battery Test Log table displayed in *Smartpack S* Controller's submenu: Logs/Report > **Battery Test Log**

	StartTime	Durat.	Тур	Descr	Amp	Q%	EndV	Note
	09:58	34	Manual		-68	70%	45.49	
ſ								

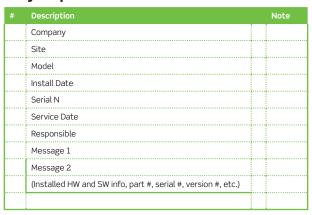
Using WebPower or PowerSuite you can also display the test results for a battery test in a line graph.

Inventory Report

The Inventory Report presents information that describes the power system, the site's name, serial number, installation and service dates, software name, etc.

Example of Inventory Report table in Smartpack S Controller's submenu:

Logs/Report > Inventory Report



6 - Statistics options

This logical group collects and presents relevant system data and calculated statistics, such as average results, peak values, etc.

Example of the Statistics table available in Smartpack S Controller's submenu:

Statistics

#	Description	Reset	Average	Peak	Note
	BatteryVoltage	□ No	52,48	52,61	
	BatteryCurrent	□ No	-35	0	
	Battery Temp	□ No	41	0	
	Load Current	□ No	35	50	
	Rectifier Current	□ No	75	120	
	Mains Volt 1	□ No	225	235	

7 - Commissioning options

This logical group presents a generic description of the steps required to carry out commissioning tasks of the power system.

Refer also to the system's user documentation, and to the Commissioning Procedure pull-out list in the system's quick start guide.

8 - Up/Download options (Data Storage Device)

The options in this logical group let you upload firmware from the controller's data storage device to connected controllers and control units, as well as download or save system related logs, etc. to the data storage device.

Notice:

The Smartpack 2 Master controller uses an external SD card as data storage device, and the Smartpack S controller uses embedded Flash Memory.

In addition to firmware, this group's options offer you the possibility of uploading and saving system configuration files to controller's data storage device.

Uploading and downloading **is allowed** at this level, using the Pin-Code for the **Service Access Level**.

Notice:

Using the *WebPower* or *PowerSuite* you can also up/download to other storage media (e.g. computer hard discs)

The Up- and Download options are organized in following groups:

Save Event Log

(system related log)

A command that saves to the controller's data storage device a log of power system events automatically registered by the system controller.

Read about "Logs and Reports options" on page 22

Save Data Log

(control unit related log)

A command that saves to the controller's data storage device a log of key system data (voltages, current and temperature values) registered by the system controllers, or by other connected control units (e.g. I/O Monitor, Mains Monitor)

Save Energy Log

(system related log)

A command that saves to the controller's data storage device a log of the power system's energy usage, (Wh).

Save /Load Config

A command that saves to the controller's data storage device a binary formatted file <UNIT_nn.HEX> which contains the controller's or any connected CAN unit's System Configuration, with all the specific parameters and settings.

Also, you can upload a similar, specific System Configuration file <UNIT_nn.HEX> to the controller or to any connected CAN unit, e.g. for automatic configuration of specific functions

The "nn" in the file name specifies the unit's CAN bus address.

• Software Upgrade

which offers you to upgrade the firmware in connected controllers and control units, by uploading files stored in the controller's data storage device.

Read topic "SD Card Storage - Overview Firmware Files (Binary Format)" on page 25, or topic "Flash Memory Storage" on page 26

Example of some of the available options in controller's submenu:

Up/Download > **Software Upgrade**

#	Description	SW Info			Note
	Compack 11	405006.009	0A.M		
	Smartpack1	402073.009	3.05E		
	I/O Unit 1	402088.009	3.01		

SD Card Storage - Overview Firmware Files (Binary Format)

You can store binary files in the *Smartpack2 Master* controller's SD card (data storage device) and use them for firmware upgrading of controllers and control units, as well as for exporting and importing configuration files.

Notice:

All firmware upgrade and configuration files stored in the SC card must have specific file names.

The SD card uses the 8.3 file name format. Before using the files stored SD card, you must rename them, so that they conform to the specific file names described below.

For example, if you receive the file "SmartPack2_Basic_405007.009_V1.1.mhx" to upgrade your *Smartpack2 Basic* controller firmware to version 1.1, you must first rename the file to exactly "SP2BAS.MHX", then copy the file to the SD card and finally insert the SD card in the *Smartpack2 Master* controller to start the firmware upgrade process.

#	CAN Node	File Name	File Type	CAN Node Type
	Smartpack2 Master	SP2MAST.BIN	Firmware upgrade	Controller
	Smartpack2 Basic	SP2BAS.MHX	Firmware upgrade	Controller
	Smartpack	SP.MHX	Firmware upgrade	Controller
	Smartnode	SMARTNOD.MHX	Firmware upgrade	Control Unit
	Battery Monitor	BATTMON.HEX	Firmware upgrade	Control Unit
	Load Monitor	LOADMON.HEX	Firmware upgrade	Control Unit
	AC Mains Monitor	MAINSMON.HEX	Firmware upgrade	Control Unit
	I/O Monitor	IO_UNIT.HEX	Firmware upgrade	Control Units: I/O Monitor, Monitor2 & Monitor3
	Any node	UNIT_aa.HEX	Configuration File (Save/Load)	All types

The "aa" refers to the CAN bus address or ID number.

E.g. "UNIT_82.HEX" could be the configuration file for I/O Monitor with CAN bus address 82.

When upgrading the firmware of controllers and control units — if several units of the same type are connected to the CAN bus — the *Smartpack2 Master* controller will request you to specify the CAN bus ID number of the unit to upgrade.

Flash Memory Storage

You can store files in the *Smartpack S* controller's embedded Flash Memory (data storage device) and use them for firmware upgrading of controllers and control units, as well as for storage of logs, language codes, and for exporting & importing configuration files.

When upgrading the firmware of controllers and control units — if several units of the same type are connected to the CAN bus — the *Smartpack S* controller will request you to specify the CAN bus ID number of the unit to upgrade.

FTP Client

The files stored in the controller's Flash memory are also accessible from a computer, via the FTP client embedded in the controller's web-based user interface.

NOTICE:

You must use the "Admin" log in account, to be able to use the embedded FTP client.

An external FTP client, such as e.g. "FileZilla" (freeware) — running on a computer connected to the controller's Ethernet port — can also be used to access the files on the controller's embedded Flash memory.

WARNING:

It is not recommended to use the FTP client embedded in Windows Explorer.

WARNING:

Before uploading files to the Flash memory (4MB), check that there is enough storage space. Also, consider deleting files that are no longer necessary.

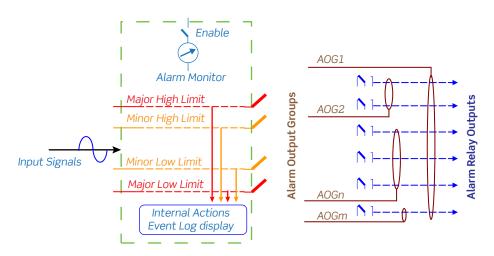
Alarm Monitors

Alarm monitors are software modules used by the system controller to **measure** system internal and external input signals or logical states.

When an alarm monitor is enabled, it compares the measured parameter with preprogrammed values or limits, and raises an alarm in the event of the measured parameter reaching one of the limits.

When this event occurs, the alarm monitor stores the event in the Event Log, initiates an internal action and activates an output group.

Internal pre-programmed actions may be battery current limiting, boost inhibiting or similar. The generated alarm **activates a pre-programmed group of relay out-puts** (an alarm output group, AOG).



The alarm monitors' most commonly used configuration parameters are: (Refer to the "Alarm Monitor dialog boxes" topic in *PowerSuite* Help)

Type of input

The measured Input Signal can be analogue (e.g. a voltage), logical (e.g. an open or close contact) and numeric (e.g. number of rectifiers, % remaining capacity, etc.)

• Alarm Monitor activation

You have to *Enable* the alarm monitor so that it functions

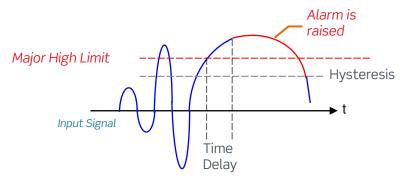
• Type of alarm reset

You can select whether the alarm generated by monitor can be reset manually, or automatically (when the event that caused the alarm is no longer true)

Hysteresis and Time delay

When the input signal has reached a certain limit or criteria for a *certain* period of time, the alarm monitor raises an alarm. This period of time is called *Time delay*.

You can also enter a *hysteresis* value to prevent the alarm monitor from unwanted rapid "switching", when the input signal is around the limit or criteria.



For example: A *MajorHigh Limit* is set to 57.00VDC, with a Hysteresis of 0.10VDC and a Time delay of 5 seconds.

An input signal of 57.08VDC lasting 3 seconds will not cause the alarm monitor to raise an alarm.

The alarm will only be generated when the input signal is over 57.00VDC for a longer period of time than 5 seconds (the *Time delay*).

The alarm will only be switched off when the input signal is lower than 56.90VDC (the *hysteresis*).

Monitored Limits and Events

Analogue and numeric alarm monitors compare the measured input with from one to four user-defined values or limits; two above normal value (Major High and Minor High) and two below normal value (Minor Low and Major Low). The type and number of internal actions (events) are usually defined from factory.

Logical alarm monitors only compare the measured input signal with a logical state (normally open or close). The user can define the alarm group that the monitor will activate when the input signal is not in the normal state.

Alarm output groups

For each value or limit, you can select which alarm output group (AOG) the alarm monitor will activate in the event the measured input reaches the specific limit

Measured Average Value

The alarm monitor stores all input signal measurements and performs average calculations every minute. Then, the monitor continuously displays the *input signal average value*, and the period of time the input signal has been measured. You can restart the monitor's average calculations.

Measured Peak Value

The alarm monitor stores all input signal measurements. Then, the monitor continuously displays the *input signal peak value*, since the measurements started. You can restart the monitor's peak value measurements.

In addition, you can configure the alarm monitors with a description of the alarm monitor and other configuration parameters.

Read also the "Alarm Monitor dialog boxes" topic in PowerSuite Help.

Types of Alarm Monitors

The power system's controller uses following types of alarm monitors, determined by the monitor's type of input signal:

- Logical Alarm Monitors (L1)
 (monitor logical states such as Open/Close or Yes/No)
- Numeric Alarm Monitors (N1, N2%)
 (monitor numeric values such as the number of rectifiers, errors, the % battery capacity, etc)
- Analogue Alarm Monitors (A2, A4)
 (monitor analogue values such as voltage, current, etc)
- Special Alarm Monitors (LVD)
 (monitor the battery voltage and controls the LVD contactors)

Analogue and numerical alarm monitors compare the measured input with from one to four user-defined values or limits; two above normal value (Major High and Minor High) and two below normal value (Minor Low and Major Low).

Logical alarm monitors only compare the measured input signal with a logical state (normally open or close). The user can define the type of event the monitor activates when the input signal is not in the normal state.

Using *PowerSuite*, you can change the default alarm monitor's name (Description). This is useful for alarm monitors of the type "ProgInput X.Y", but you should be careful changing the name of other system alarm monitors.

Read also the "Alarm Monitor dialog boxes" topic in PowerSuite Help.

Typical Parameters for Alarm Monitors

The power system's controller uses following types of alarm monitors, determined by the monitor's type of input signal:

- Logical Alarm Monitors (L1)
- Numeric Alarm Monitors (N1, N2%)
- Analogue Alarm Monitors (A2, A4)
- Special Alarm Monitors (LVD)

The examples below show typical configuration parameters for these alarm monitors.

Parameters with "(x)" references in the Note column are described in more detail at the end of this chapter.

Parameters for Logical Alarm Monitors (L1)

Example to monitor logical states such as Open/Close or Yes/No.

#	Description	Value	Unit/Label	Note
	Monitor – Enable/Disable?		Enable	Activates or deactivates the alarm monitor
	Manual Reset	Disabled		Or "All Levels" or "MajorHigh Only" (a)
	Hysteresis	000	**************************************	(not applicable)
	TimeDelay	7	Seconds	Selects among delay time options (b)
	MinorHigh AlarmGroup	Major Alarm		Selects the alarm group to activate

Parameters for Numerical Alarm Monitors (N1)

Example to monitor numeric values such as the number of rectifiers, errors, etc.

#	Description	Value	Unit/Label	Note
	Monitor - Enable/Disable?		Enable	Activates or deactivates the alarm monitor
	Manual Reset	Disabled	*	Or "All Levels" or "MajorHigh Only" (a)
	Hysteresis	0000	Units	(not applicable)
	TimeDelay	2	Seconds	Selects among delay time options (b)
	MajorHigh AlarmLevel	001	Units	Upper limit
	MajorHigh AlarmGroup	Major Alarm	**************************************	Selects the alarm group to activate
	MinorHigh AlarmLevel	001	Units	Lower limit
	MinorHigh AlarmGroup	Minor Alarm	**************************************	Selects the alarm group to activate

Parameters for Numerical Alarm Monitors (N2%)

Another example to monitor numeric values such as the percent of battery capacity, etc.

#	Description	Value	Unit/Label	Note
	Monitor – Enable/Disable?		Enable	Activates or deactivates the alarm monitor
	Manual Reset	Disabled		Or "All Levels" or "MajorHigh Only" (a)
	Hysteresis	2	%	(b)
	TimeDelay	10	Seconds	Selects among delay time options (b)
	MajorHigh AlarmLevel	95	%	Upper limit
	MajorHigh AlarmGroup	Major Alarm		Selects the alarm group to activate
	MinorHigh AlarmLevel	80	%	Lower limit
	MinorHigh AlarmGroup	Minor Alarm		Selects the alarm group to activate

Parameters for Analogue Alarm Monitors (A2)

Example to monitor analogue values such as voltage, current, etc with 2 limits.

#	Description	Value	Unit/Label	Note
	Monitor – Enable/Disable?		Enable	Activates or deactivates the alarm monitor
	Manual Reset	Disabled		Or "All Levels" or "MajorHigh Only" (a)
	Hysteresis	100	Amp	(b)
	TimeDelay	5	Seconds	Selects among delay time options (b)
	MajorHigh AlarmLevel	5000	Amp	Upper limit
	MajorHigh AlarmGroup	Major Alarm		Selects the alarm group to activate
	MinorHigh AlarmLevel	4000	Amp	Lower limit
	MinorHigh AlarmGroup	Minor Alarm		Selects the alarm group to activate

Parameters for Analogue Alarm Monitors (A4)

Example to monitor analogue values such as voltage, current, etc with 4 limits.

#	Description	Value	Unit/Label	Note
	Monitor – Enable/Disable?		Enable	Activates or deactivates the alarm monitor
	Manual Reset	Disabled		Or "All Levels" or "MajorHigh Only" (a)
	Hysteresis	10	Volt AC	(b)
	TimeDelay	7	Seconds	Selects among delay time options (b)
	MajorHigh AlarmLevel	280	Volt AC	Major High upper limit
	MajorHigh AlarmGroup	Mains Alarm		Selects the alarm group to activate
	MinorHigh AlarmLevel	260	Volt AC	Minor High upper limit
	MinorHigh AlarmGroup	Mains Alarm		Selects the alarm group to activate
	MinorLow AlarmLevel	100	Volt AC	Minor Low lower limit
	MinorLow AlarmGroup	Mains Alarm		Selects the alarm group to activate
	MajorLow AlarmLevel	80	Volt AC	Major Low lower limit
	MajorLow AlarmGroup	Mains Alarm		Selects the alarm group to activate

Parameters for Special Alarm Monitors (LVD)

Example to monitor the battery voltage and control the LVD contactors.

#	Description	Value	Unit/Label	Note
	Monitor – Enable/Disable?		Enable	Activates or deactivates the alarm monitor
	MainsIndependent Enable/Disable?		Enable	(c)
	Temp. Dependant Enable/Disable?		Enable	(d)
	Disconnect Voltage [V]	43,00		(e)
	Reconnect Voltage [V]	48,00		(f)
	Delay After Disconnect [seconds]	000		Selects among delay time options (g)
	AlarmGroup	LVBD		
				Selects the alarm group to activate
				Minor Low lower limit
			**************************************	Selects the alarm group to activate
		T		Major Low lower limit
				Selects the alarm group to activate

The LVD alarm monitors "observe" that the battery voltage (input signal) is within limits, otherwise they activate the LVD contactors (alarm group).

a. Manual Reset

The DC power system can be configured with *automatic* or *manual* alarm reset.

When Manual Alarm Reset is enabled -- and the alarm condition no longer exists -- the operator **must reset the alarm manually**, via the power systems user interface (web GUI or controller's front keys). When the Manual Alarm Reset is disabled, then the Automatic Alarm Reset is enabled (default). In this case, when an alarm condition no longer exists, the **main controller will automatically reset the alarm**, by deactivating the alarm lamps and relays to indicate that normal operation is established.

b. Hysteresis and Time Delay

Read also topic "Alarm Monitors" on page 27

c. Mains Independent

Check this option if you want that the LVD alarm monitor will reconnect the LVD contactor when the rectifier system output voltage reaches the Reconnect Voltage limit, regardless whether Mains is ON or OFF. For example, this is possible using an additional primary supply. Uncheck this option (Mains dependent) if you want that the LVD alarm monitor will NOT reconnect the LVD contactor until Mains is ON again.

d. Temperature Dependent

Used with LVD contactors that disconnect the battery bank (LVBD). Check this option if you want that the LVD alarm monitor will reconnect the LVBD contactor when the battery temperature is lower than the temperature limit configured in the "BatteryTemp" alarm monitor.

e. Disconnect Voltage

Enter a numeric value for the battery voltage drop-down limit. When -- after a Mains failure -- the battery voltage gradually drops down to this limit; then the alarm monitor raises the alarm and trips the LVD contactor.

f. Reconnect Voltage

Enter a numeric value for the battery voltage reconnection limit. When the Mains supply is ON again, the rectifier system output voltage increases to this limit; then the alarm monitor will reconnect the LVD contactor.

g. Delay Time after Disconnect

Enter the Time delay or number of seconds the LVD contactor has to be tripped or disconnected, before the alarm monitor is allowed to reconnect the LVD contactor

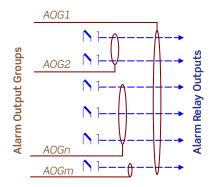
Alarm Output Groups

An Alarm Output Group (AOG) is a **user defined software assignment** that consists of grouping together all the **outputs** that **always are activated at the same time**.

The outputs -- alarm relay outputs and or latching contactors (LVLD and LVBD) - are distributed among the power system's controllers and control units.

In order to activate the alarm relay outputs and latching contactors (LVLD and LVBD) in the DC power supply system, **you have to assign them to output groups** (AOG).

Output relay assignment and output relay mapping are similar terms, synonyms.



Read also the "Alarms Overview Outputs tab" topic in PowerSuite Help.

The DC power supply system uses at least **20 different alarm output groups** (AOG); 18 for assignment of alarm output relays, and 2 or more for assignment of LVD latching contactors.

Usually, the **first seven** alarm output groups have alarm relay outputs already assigned to them from factory (**Factory Default Settings**).

Typically, alarm output groups 8 through 18 are listed as "Alarm Group 8", "Alarm Group 9"... to "Alarm Group 18", but they have no alarm relay outputs assigned.

Alarm output groups "LVBD OG" and "LVLD1 OG" have usually LVD battery and load latching contactors assigned from factory.

Notice:

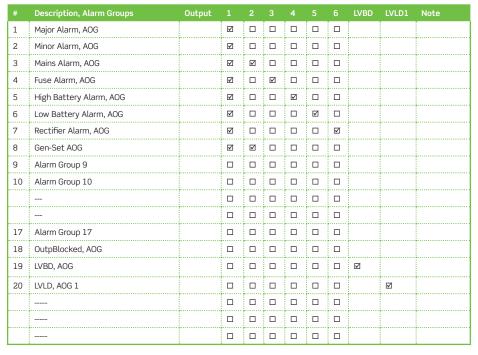
Usually, most controllers and I/O Monitors are physically equipped with relay outputs.

The outputs of *Smartnode* control units are telephone numbers, instead of relay outputs. The assignment procedure is the same, but you group the phone numbers and assign them to Alarm Output Group.

Read also topic "Control Unit Modem Callback Setup tab" in PowerSuite Help.

The example below shows typical Alarm Output Group assignment in a *Smart-pack S-*based system.

Alarm Configuration > Outputs



In the example above,

- Alarm relay output 1 is used for external common alarm signaling
- Alarm Output Group 18, "OutpBlocked, AOG"

If an external warning is necessary, you can assign output relays to the "OutpBlocked, AOG" group, e.g. to activate a lamp or alarm bell when the alarm output relays are blocked.

Read more in topic "Alarm Outputs Isolation (Output Blocked)" on page 35

Alarm Groups 9 through 17 are unused, and can be assigned when required

Output Test Commands

This logical subgroup lets you issue or activate **specific commands to test the activation of the alarm output relay contacts**. For example, following commands might be available in *Smartpack S* Controller's submenu:

Commands > Output Test

#	Description	Action	Unit/Label	Note
	Output Relay # 1		No	Tests alarm relay number 1
	Output Relay # 2		No	
	Output Relay # 3		No	
	Output Relay # 4			
	Output Relay # 5			
	Output Relay # 6			

The Output Test functionality enables to test and verify the circuits connecting external equipment to the power system's alarm relay outputs.

The Output Test command will toggle the alarm relay contacts -- regardless of the position they are at the moment -- for a certain period of time (entered in the "Output Test Timeout (sec)" in *PowerSuite*).

Issuing commands is allowed using a Pin-Code.

Notice:

The default Service Access Level password or Pin-Code is <0003>. We strongly recommend changing the passwords as soon as the power system is installed.

Alarm Outputs Isolation (Output Blocked)

When the user activates the "OutpBlocked" command, system alarms will NOT trigger any alarm output group (similar to relay isolation), except for the "OutpBlocked, AOG" group, which is always Alarm Output Group 18.

If an external warning is necessary, you can assign output relays to the "Outp-Blocked, AOG" group, e.g. to activate a lamp or alarm bell when the alarm output relays are blocked.

The "OutpBlocked" command will reset all alarm output groups to normal status, and possible new alarms will NOT trigger any alarm output groups (output relays activation is blocked), except for AOG 18. Also, this command will always activate Alarm Output Group 18 to facilitate external warning of this function being active.



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